

March 14, 2002

SENT BY POST & FAX (506) 859-5111

Mr. Joe Knox
SMT Group
100 Midland Drive
Dieppe, NB
E1A 6X4

Dear Mr. Knox:

Board Decision re: Application Dated March 13, 2002 by SMT (Eastern) Ltd.
in Connection with a Proposal for Miscellaneous Rate Charges
Board Reference: 51-07-14

We have reviewed the above-mentioned application whereby charges are proposed for guaranteed next day parcel delivery, extra insurance for lost /damaged luggage, a fee for excess luggage as well as an administrative charge for refund of tickets.

Your request is granted subject to, the gathering of information to support the charges and inclusion of this information with your next application to the Board for a rate change.

Sincerely,

Lorraine R. Légère
Board Secretary